



## ACDR RMA Request Form

### WARRANTY/REPAIR INSPECTION

Form: FEA-ACDR-TE-163  
Revision: 2, 7/29/2024

Inspection Fee PO#:

Fuji Tech Case ID#\*:

RMA#:

(For Non-Warranty Repair Inspections Only)

(To Be Assigned By Fuji Electric)

1. End User Contact Information\*

Company Name:

Contact Person:

Address: \_\_\_\_\_

Email Address:

City, State:

Phone Number:

Zip Code:

2. Return Address\* Same As Above (If Different Than Above The Following MUST BE PROVIDED)

Company Name:

Contact Person:

Address: \_\_\_\_\_

Email Address:

City, State:

Phone Number:

Zip Code:

3. Freight Carrier & Account Number (In Case Of Out-Of-Warranty):

Freight Carrier:

Account Number:

4. Drive Product Information\*

Drive Nameplate Photo Provided With Completed Form (If  
Photo Not Available The Following MUST BE PROVIDED)

Drive Model Number:

Drive Serial Number:

5. Distributor/Reseller/OEM Information

Company Name\*:

Purchase Order Number:

Fuji Electric Invoice Number:

6. Trouble Description

11. Motor MFG. :

HP:

RPM:

V:

Amps:

12. Input Line Voltage: L1-L2

L1-L3

L2-L3

13. Other:

Notes

1. The form must be completed and electronically signed. Hand-filled forms will not be accepted.
2. The fields with asterisk are required, not completing the fields will lead to delaying in issuing the RMA number.
3. Fuji Electric Tech Support must be contacted prior requesting RMA and obtain Case ID. Form submitted without Case ID will lead to delay in issuing RMA number.
4. For non-warranty repair cases, an Inspection Fee purchase order is required per the following table. Please reference the listed part number on the purchase order. If a purchase order is not received within 5 working days of the product being returned inspection work will not be performed.

Part Number	Inspection Fees	Description
Inspection Fee 500	\$500.00	Non-Warranty Inspection Fee (25-125HP)
Inspection Fee 750	\$750.00	Non-Warranty Inspection Fee (150-450HP)
Inspection Fee 1000	\$1000.00	Non-Warranty Inspection Fee (500-1000HP)

**RMA Request Form and Inspection  
Fee PO must be sent by e-mail to:  
x-fea-acdr\_rma@fujielectric.com**

\*Required

Customer Signature & Date\*: